

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/052,577 Confirmation No.: 7360
Applicant : Brent MAGOUIRK et al.
Filed : January 18, 2002
TC/A.U. : 3623
Examiner : Johnna Loftis
Docket No. : P68364

For: CUSTOMER MANAGEMENT SYSTEM

Mail Stop Amendment

Commissioner for Patents

October 5, 2007

P.O. Box 1450

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AMENDMENT WITH FILING OF RCE

Sir :

In conjunction with the filing of the attached Request for Continued Examination (RCE), and further to Applicant's August 7, 2007, Response, entry of the amendments that follow and reconsideration of the above-identified patent application are respectfully requested.

Inasmuch as the two-month shortened statutory period set by the filing of a Notice of Appeal on August 7, 2007, extends until October 7, 2007, Applicant believes that no extension of time is necessary for entry of this Amendment and the attached RCE. However, should any extension of time or other action be necessary, the Patent and Trademark Office is hereby authorized to charge any fees necessary to preserve the pendency of this application, or credit any overpayment to deposit account No. 50-2929, referencing Docket No. P68364.